



André Muller

Consultant SAP Asset Management (PM, CS) Master data specialist

André is very experienced with SAP Asset management (modules PM, CS) and because he has carried out several implementations, he also has a lot of knowledge with the modules MM, PS, QM, FI and SD. These implementations were all with multinationals such as Friesland Campina, Douwe Egberts and BP. He did this as an employee of IBM Netherlands and was part of global projects. In addition to multinationals, he also worked for the Ministries of Defence and Infrastructure & Environment.

Through his inquisitiveness (as a child he was already behind the computer) and enthusiasm he can also creatively contribute to complex issues in both the design phase and in ad hoc solving problems during implementation. André also often searched for solutions with SAP via OSS or debugging a program in ABAP.

He also gained experience with the various issues that a company can have with its asset management process in the broadest sense of the word. He gave advice on e.g. an implementation of FMECA, purchasing and hiring of processes, mobile application with SAP-MAM, translating P & ID into SAP objects and several times setting up a spare parts warehouse.

Another specialism of André is working with data. He believes that if you have all the data in order beforehand, a major project risk will be eliminated! André has had a major role in data migration with several migrations and knows the LSMW tool as well as extraction, inspection, mapping and cleansing techniques.

Despite his 3-year political outing as alderman (in which he also had the management of maintenance process under his wing), with his 16 years of experience and the broad ICT background with office and database programming like SQL, he can become the reinforcing factor for your project. André can be deployed both as a team player and independently on an assignment.

André is someone who can work on a T level, above the work when all went smooth and keeping control but when needed in case of issues he can go in depth as well. As alderman he learned to work with all kind of people with each its own approach, from the resident in the street till the minister of traffic was his audience. Each approach differs from the need; André can be strict, dare to say no but can also choose enthusiasm and respectful behaviour if needed, like its own enthusiasm. While having the higher goal in sight, he tries always to get the best out of people.

SAP knowledge

SAP module	Knowledge	Experience
PM	very experienced	Creating (Global) templates, customized advice, customizing, Data conversion, mobile link, intranet link
MM	very experienced	Creating (Global) templates, customized advice, customizing, Data conversion, mobile link
SD	experienced	Customizing Sales, contracting, pricing and invoicing of service orders and also sales orders
PS	experienced	Customizing WBS elements for service maintenance structure
QM	experienced	Creating sampling and inspection routings for maintenance tasks
FI	experienced	All finance aspects to maintenance processes and invoicing
CO	experienced	Customizing and advising of the controlling part of the maintenance process
DFPS	experienced	Customizing military module of SAP on Maintenance and logistics
LSMW	very experienced	Making of several conversions including data inspection, conversion on forehand, cleansing and mapping
MAM/MI	Experienced	Customizing and controlling the first mobile application for SAP PM
ABAP	Experienced	Debugging with problems, small changes to programs or tables, making customized tables
SLO	Experienced	Changing of organisational structures on batch level

Work experience

Employer	Function	Period	Tasks and experience
Caki Consultancy	Owner	05/2017 – current	<ul style="list-style-type: none"> - SAP consultant - Advise on board issues at municipalities - Communication - Photography
Municipality Zuidplas	Alderman	05/2014 – 02/2017	Alderman with as portfolios: Management and maintenance of outdoor space, traffic & transport, waste, education, youth, youth care and animal welfare
IBM Nederland	Managing consultant	07/2006-05/2014	Various SAP projects at large companies and ministries : <ul style="list-style-type: none"> • FrieslandCampina • Douwe Egberts • Ministry van Infrastructure • Ministry van Defence (twice) • BP refineries • Rockwell
Municipality Zuidplas	City councilor	09/2010-05/2014	City councilor
GEOS	SAP consultant	10/2004 - 06/2006	Several SAP projecten bij <ul style="list-style-type: none"> • Philips Medical Systems • Stork Industrial Services
Applied Biosystems	SAP application specialist	10/2002 - 09/2004	Application specialist for CS, MM and SD module with large conversion from 3.11 to 4.7
Freecom, Nederland	SAP application manager	04/2002 - 09/2002	General SAP application manager
Alcatel Telecom	Business Analyst Customer services	04/1996 – 03/2002	Internal SAP projects CS, SD and MM consultant including upgrade. Supervisor Repair administration (1998/2002)
Fokker Aircraft	Logistic and QA employee	10/1990 – 03/1996	Logistic and dispatch employee

Education and Trainings

- MAVO D
- Open University Production management
- Post HBO education Customer Service
- Various training courses in communication and crisis management as alderman
- All PM and various SD, ABAP, DFPS and MM modules at SAP (without certification)
- Multiple Project management training (PMW, IBM, Prince2)
- Management and consultancy skills training

Volunteer work

- Founder and treasurer for futsal club MFC (1993-2001)
- Secretary at residents' organizations in The Hague: Morgenstond and Rustenburg-Oostbroek (1993-1999)
- Board member and founder of Het Reizend Stamcafe, fan club of Pater Moeskroen (2003-2009)
- Department chairman and board member local chapter of a political party (1999-2003, 2005-2010)
- Board member of the nationwide board of a political party (1998-1999)
- Acting at amateur musical with Turf in Zevenhuizen (2017- current)
- Volunteer news editor and photographer at local news site GouwelJsselnieuws (2017- current)

Relevant Project experience in detail

05/2014 - 02/2017 MUNICIPALITY ZUIDPLAS

ALDERMAN GEMEENTE ZUIDPLAS, 41000 INHABITANTS, 220 CIVIL SERVANTS

- Management and maintenance of outdoor space, traffic & transport, waste, education, youth, youth care and animal welfare. From this position shareholder at Dunea, Cycle NV (Waste), Oasen, Alliander and Nuon
- Wide contacts from civil till minister
- Indirect managing 100 employees

03/2013 - 05/2014 FRIESLANDCAMPINA (VIA IBM) AS SENIOR SAP CONSULTANT

- Large international project with 200 project members in which the entire maintenance process was put in a new template and that is automated in SAP. Rol in project was to convert the template to design and testing.
- Coordinating dataconversion with master data technical specialists, key and end user
- UAT test coordination
- Go live support

09/2011 - 03/2013 DOUWE EGBERTS VIA IBM, SENIOR SAP CONSULTANT

- International project with 100 project members to get Douwe Egberts out of the Sara Lee system, reorganize organization structure with conversion data tool SLO and implement conversion layers and system adjustments for the new tax structure. Various tests were also done for the many interfaces in the process

12/2008 - 08/2011 MINISTRY OF TRANSPORT, PUBLIC WORKS AND WATER MANAGEMENT THROUGH IBM, SENIOR SAP CONSULTANT

- Part of a management organization that rolled out several small projects within the ministry. My role there was to support the management of waterway markings (eg buoys) via SAP and mobile applications. Also linked with navigation software and with GPS maps for external publication. In addition, number of data conversions carried out for multiple projects in role with end-users and conversiontool builders offshore

5/2008 - 12/2008 MINISTRY OF DEFENSE THROUGH IBM, SENIOR SAP CONSULTANT

- Very large project (> 400 project LEDs) in which SAP was implemented with its military module. I was active with ground-based troops (including land forces) where quick scans of army units looked at gaps between layout and reality in terms of maintenance and image technical objects and strategy how to use and convert data elements

11/2007 - 05/2008 MINISTRY OF TRANSPORT, PUBLIC WORKS AND WATER MANAGEMENT THROUGH IBM, SENIOR SAP CONSULTANT

- Large conversion project (150 project members) whereby SAP, BI and the portals were upgraded. In this project I coordinated testing and solving problems. In addition, I have used technical solutions for major problems and I was also an intermediary between SAP and the customer.

12/2007 - 01/2008 ROCKWELL AUTOMATION VIA IBM, SENIOR SAP CONSULTANT

- Small project in which I mainly wrote research and advice about the re-establishment principle model for tax purposes

10/2006 - 10/2007 Nerefco / BP refinery via IBM, Senior SAP CONSULTANT

- Large international project of SAP roll-out at BP worldwide. My role was advising the Dutch branch in Europoort on the design (second opinion) and then converting the huge data files to the SAP device in the field of maintenance including also cleaning, enrichments of data and checks that data remained connected in a coordinating role between programmers, end users and SME's

07/2006 - 10/2006 MINISTRY OF DEFENSE VIA IBM, SENIOR SAP CONSULTANT

- Very large project (> 400 project LEDs) in which SAP was implemented with its military module. In doing so, I gave advice to the material support department on image and maintenance planning of weapon systems in SAP

10/2004 - 06/2006 GEOS, THE NETHERLANDS, SAP CONSULTANT

- Participation in a large national project at Stork Technical services to carry out maintenance and invoicing of maintenance in SAP including setup, testing and data conversion from old SAP system.
- Part of team at Philips Medical Services to investigate data where gaps had fallen due to programming errors and to fix this. Also research into pollution of the master data in the system and advise on cleansing strategy

10/2002 - 09/2004 APPLIED BIOSYSTEMS, THE NETHERLANDS, SAP APPLICATION SPECIALIST

- Application specialist for maintenance of machines of customers and invoicing in SAP including logistics components. At this company I also participated in an international project in the United States for conversion of the SAP Release

04/2002 - 09/2002 FRECOM, THE NETHERLANDS SAP APPLICATION MANAGER

- General SAP application manager in all areas including transport and release management and basic tasks such as checking backups

04/1996 - 03/2002 ALCATEL TELECOM, NETHERLANDS SAP CONSULTANT (1998/2002)

- Internal SAP projects CS, SD and MM consultant including implementation and later also upgrade. In addition, automation of the repair process of mobile phones in MS Access
- Conversion from old systems and frequent update of as build deliveries to customer
- Supervisor Repair administration (1998/2002)
- Supervisor repair administration department with 8 employees resulting from the merging of maintenance departments of various branches. Implementation of software for the benefit of the deployment of GSM
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10/1990 - 03/1996 FOKKER AIRCRAFT BV, EMPLOYEE LOGISTICS AND PURCHASE INSPECTIONS

- Carry out inspections of purchased parts and raw materials for the benefit of aircraft construction, weighing up the effects of other inspectors and consultation with logistic planners and suppliers. Making quality reports from major suppliers (60%)
- Supporting Material Handling manager